

# Overview of Spring Branch ISD Employee Insurance Benefits For the plan year October 1, 2009– August 31, 2010

**Open Enrollment is September 1 – 15, 2009**

## Benefit Providers and Carrier Information At-A-Glance

Patricia Garcia: Pre-Paid Legal, Life, Cancer, Hospital Indemnity and Disability Representative      713-251-2459  
Michelle Martinez: Benefits Supervisor      713-251-2239  
Julia Pena: Benefits/Billing Specialist      713-251-2409

Type of Coverage/ Group Numbers	Benefit Provider	Contact
Blue Cross/ Blue Shield Member Services Informed HealthLine 24/7 nurseline <a href="http://www.bcbstx.com/trs/index.htm">http://www.bcbstx.com/trs/index.htm</a>	TRS Active Care	1-866-355-5999 (08 am- 08 pm) 1-800-581-0368
Genworth Long Term Care <a href="http://www.genworth.com/content/home.html">http://www.genworth.com/content/home.html</a>	Genworth Financial	1 888 GENWORTH (1 888 436.9678) Monday - Friday 8AM - 7PM ET <a href="mailto:contactus@genworth.com">contactus@genworth.com</a>
Health & Dependent Care Flexible Spending Accounts <a href="http://www.myrsc.com">http://www.myrsc.com</a>	Boon-Chapman	P.O. Box 9201 Austin, TX 78766 1-800-252-9653 ( Option 6) 1-512-459-1552 Fax number; <a href="mailto:flex@boonchapman.com">flex@boonchapman.com</a>
Employee Assistance Program <a href="http://www.4eap.com">http://www.4eap.com</a>	Interface EAP <i>Total Life Assistance</i>	1-800-324-4327 1-800-324-2490 (Se Habla Español)
Aetna Dental Insurance DHMO	Aetna	1-877- AETNA-00 1-877- 238-6200
Aetna Dental Insurance Indemnity	Aetna	1-877- AETNA-00 1-877-238-6200
Group Vision Insurance Group #(Member's SSN) <a href="http://www.myuhcvision.com">http://www.myuhcvision.com</a>	United Healthcare Vision (Formerly Spectera Vision)	United Healthcare Vision Customer Service-1-800-638-3120 07 AM – 10 PM Monday-Friday CST 08 AM – 04:30 PM CST Saturdays Provider Locator-1-800-839-3242
Disability Income Insurance  <b>Plan A</b> -Short and Long Term Disability <b>Plan B</b> -Short Term Disability	Unum (Highlander Financial)	Houston (Patty Garcia): 713- 251-2459 713-365-4797 fax Outside Houston: 1-800-992-9642; Claims 1-800-858-6843
Hospital Indemnity <a href="http://www.coloniallife.com">www.coloniallife.com</a>	Colonial Life	Houston (Patty Garcia): 713- 251-2459 / 713-365-4797 fax 36933 Stallion Run Magnolia, TX 77355 Direct: 832-934-2393 / Cell: 281-638-0229 Edwin Elliott; <a href="mailto:edwinelliott@sbcglobal.net">edwinelliott@sbcglobal.net</a>
Life and Accidental Death & Dismemberment Insurance	The Standard Life Insurance Company (Highlander Financial)	Houston (Patty Garcia): 713- 251-2459 713-365-4797 fax Outside Houston: 1-800-992-9642; Claims 1-800-628-8600
Cancer & Specified Disease Insurance	Allstate/American Heritage Life (Highlander Financial)	Houston (Patty Garcia): 713- 251-2459 713-365-4797 fax Outside Houston: 1-800-992-9642; Claims: 1-800-348-4489
Legal Services	Pre-Paid Legal Service (Highlander Financial)	Houston (Patty Garcia): 713- 251-2459 / 713-365-4797 fax Customer Service (Status Changes) 1-800-654-7757 - Legal Services: 1-800-458-6982
Tax Deferred Savings Plan Matched Savings Plan/403(b)/403(b) Roth 457 Plan	VALIC 1-800-448-2542 Customer Service	Sal Palatieri: cell 832-515-1057; office 800-892-5558 ext. 87119; <a href="mailto:Sal.palatieri@valic.com">Sal.palatieri@valic.com</a> Donald Zabak: cell 713-298-2209; office 800-892-5558 ext. 87813; <a href="mailto:Donal.zabak@valic.com">Donal.zabak@valic.com</a> Sylvia Savage: cell 281-687-0228; office 800-892-5558 ext. 89883; <a href="mailto:Sylvia.savage@valic.com">Sylvia.savage@valic.com</a>
JEM Resource Partners <a href="http://www.jemtpa.com">http://www.jemtpa.com</a> 403B and 457 Administrative Services 457 Plan	4201 Bee Caves Road Suite, C-101 Austin, TX 78746	Toll Free – 1-800-943-9179 Fax – 1-888-989-9247 Email - <a href="mailto:jemtpa@jemtpa.com">jemtpa@jemtpa.com</a>
	VALIC	Donald Zabak: cell 713-298-2209; office 800-892-5558 ext. 87813; <a href="mailto:Donal.zabak@valic.com">Donal.zabak@valic.com</a> Sylvia Savage: cell 281-687-0228; office 800-892-5558 ext. 89883; <a href="mailto:Sylvia.savage@valic.com">Sylvia.savage@valic.com</a>
	ING	713-881-8715 (Frank Wallace)
	First Investors	1-800-229-5909 713-961-0500 (Robert Lee)
	First Financial	1-800-523-8422 281-847-8422 (Jason Sweatt)
COBRA Blue Cross/Blue Shield Member Services COBRA - <a href="http://www.memberiba.com">www.memberiba.com</a>	TRS Active Care (Medical)  Aetna (dental and vision)	1-888-541-7107 ( 7:30 am – 5:00 pm) Mon - Fri  Individual Billing Admin. Farmington Ave MB52 Hartford, Ct 06156 1-800-429-9526 (Mon-Fri 8am-9pm EST)