

Remind Quick Guide for Spring Branch ISD Families



Quick Guide for Families

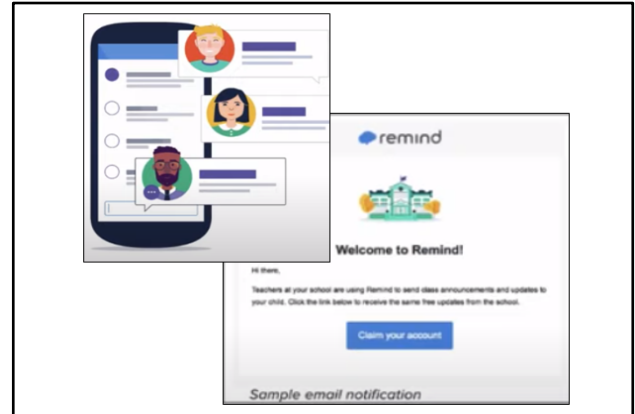
Provided here is information about Remind. Learn more at:

<https://www.remind.com/families/>

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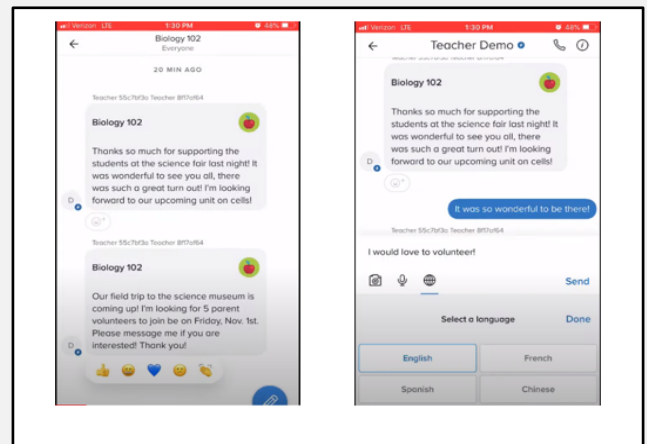
1 What is Remind

Remind is a communication platform that helps educators reach students and families in real time. Teachers and Campuses can send out reminders and announcements to their classes or groups.



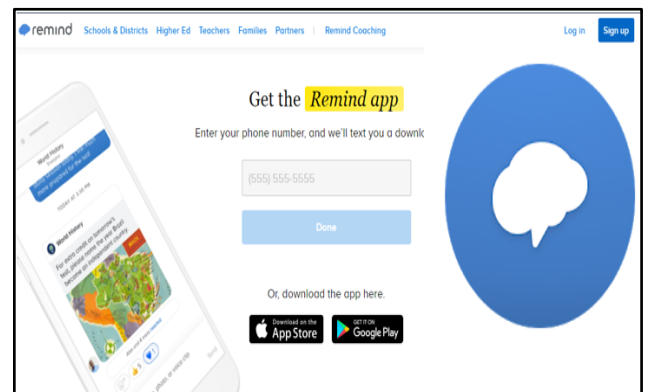
2 Messaging

Messages are sent as text messages, email, and/or mobile app notification. You can save these numbers in your contacts under the teacher's name, as it will be the same number for that teacher and class.



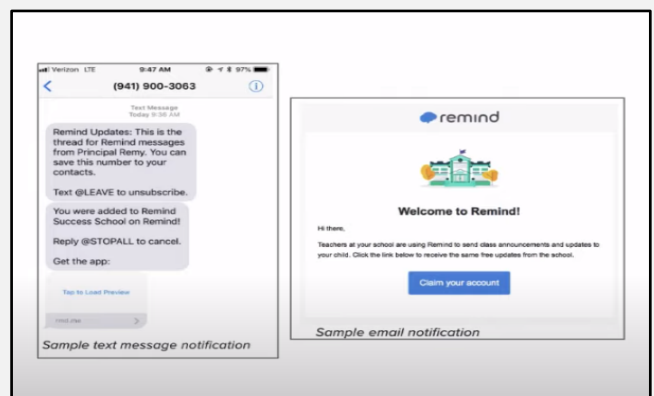
3 Download the Remind App

A mobile app is available to use if you want. It is not required to receive messages. For more information and to download the mobile app go to: <https://www.remind.com/apps/>



4 Log In

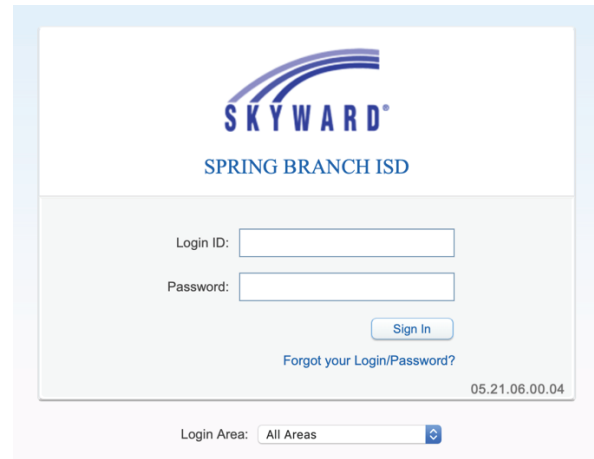
Families will receive a text message and email when their account is created. Families will then have the option to claim their account and log in.



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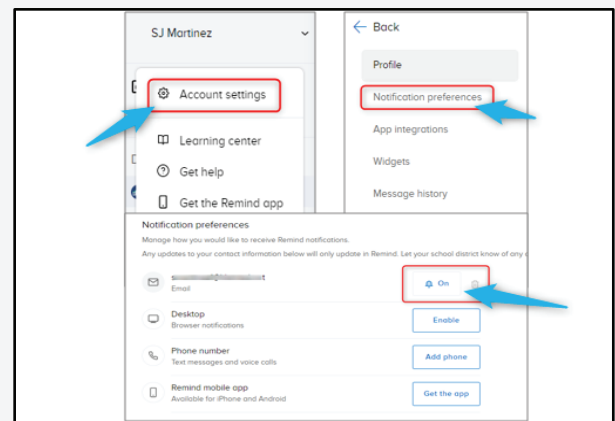
5 Contact Information

The contact information in Skyward is used to communicate in Remind. Make sure your information in Skyward is up to date. If you had a previous Remind account, you will need to check that Remind does not contain old phone numbers and emails, too.



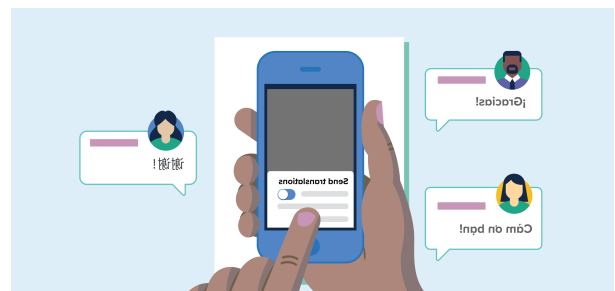
6 Notifications

Families can choose how they receive notifications – text, email, or mobile app. You can select as few or as many as you want. If you turn them all off, then you will not receive notifications from teachers and campuses.



7 Setting Your Preferred Language

Families can receive messages in a specific language by adding a preferred language to their Remind account. When a sender uses our translation feature, we'll automatically translate messages you receive into your preferred language.



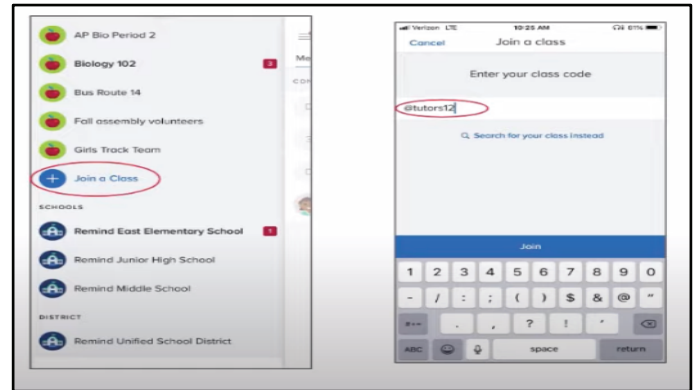
Here is the page to link to for instructions on this:

<https://help.remind.com/hc/en-us/articles/360056731312-How-can-I-receive-messages-in-another-language->

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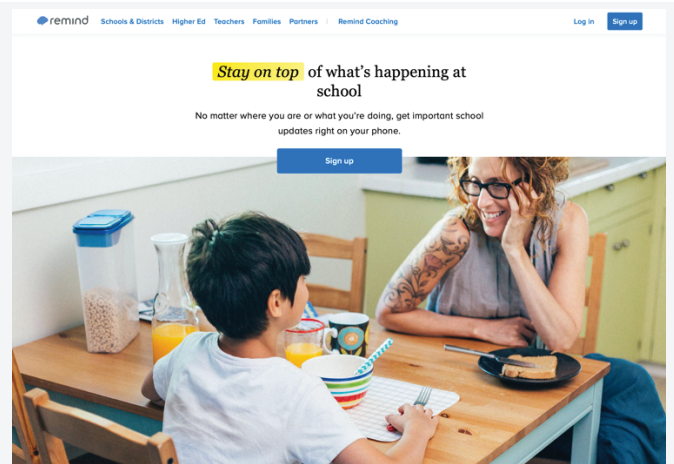
8 Join Classes

Families are automatically added into their children(s) classes. However, you can join additional classes for after school activities, clubs, and organizations. Join a class by entering the class code provided by the teacher or organizer.



9 More Information

For more information, visit:
<https://www.remind.com/families/>



<https://www.springbranchisd.com/news/how-we-communicate/school-communications>